FINANCE & ACCOUNTING
EXPERTS LEADING
YOU FORWARD

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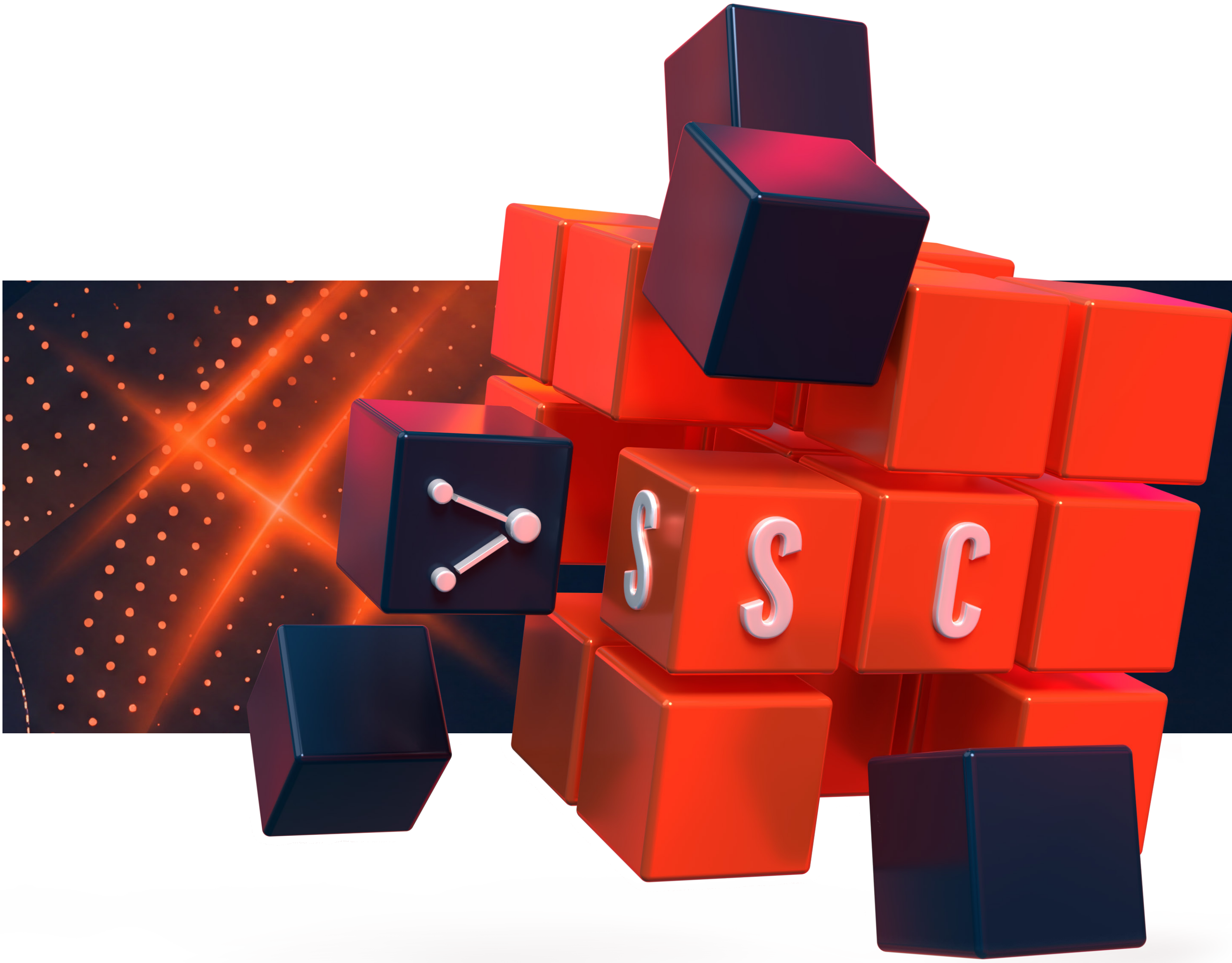


D&V PHILIPPINES' SHARED SERVICE CENTER SERVICES

2026 EDITION

Turning transactional CFO support into a strategic partnership that elevates your finance function.

D&V PHILIPPINES'
SHARED SERVICE CENTER
SERVICES

True to D&V Philippines' commitment to providing quality accounting support that adapts to the market's changing needs, our Finance Shared Service Center is meant to help businesses establish control and benefit from a CFO-enabled finance function.

I. OVERVIEW

For growing businesses – expanding across multiple entities, jurisdictions, and markets – the complexity of managing finance operations that constantly shift and expand is proving to be a challenge. While a sign of business growth and success, these changes have turned a straightforward accounting function into a fragmented ecosystem of teams, systems, and processes.

For your CFO, it means dealing with operational overload on top of their strategic leadership duties.

Seeing how our clients' operations are expanding, we are continuing our commitment to providing value-adding services through our Finance Shared Service Center (SSC).

D&V Philippines' SSC offering is specifically designed to address the shift of your finance team's workload.

It moves beyond traditional outsourcing and staff augmentation by delivering end-to-end finance and accounting support, anchored in strong governance, standardized processes, and strategic insight. More importantly, it enables organizations to transition from transactional finance execution to a fully integrated, controller-led, and CFO-enabled finance function.

At its core, D&V Philippines acts as a finance partner, helping businesses establish control, improve visibility, reduce risk, and unlock strategic value.

II. THE CHALLENGES THAT CFOS FACE

Why is scaling our operations harder than it was before?

We often hear this concern from our clients. Although businesses have long since been expanding – tapping into diverse markets and scaling on a multinational level – the complexity that businesses face today was not present before.

Every country and industry have their own regulatory body with specific rules and regulations. With this, businesses are required to adhere to several regulatory requirements, tax frameworks, and reporting standards – adding an extra layer of work needed just to be able to grow your company.

To manage this regulatory complexity, many CFOs adopted a hybrid model – combining internal teams with outsourced providers. While this approach offers flexibility, it introduces a new layer of challenges.

THE CHALLENGES THAT CFOS FACE

Common Gaps in Outsourced Finance & CFO Support

A | LACK OF STANDARDIZED PROCESSES

Different teams (whether internal or outsourced) often operate using their own processes, tools, and reporting formats. This creates inconsistencies that make it difficult to consolidate data and ensure accuracy.

As a result, finance leaders spend more time validating numbers than analyzing them. Different teams (whether internal or outsourced) often operate using their own processes, tools, and reporting formats. This creates inconsistencies that make it difficult to consolidate data and ensure accuracy.

Common Gaps in Outsourced Finance & CFO Support

B LIMITED VISIBILITY

Without unified systems and standardized workflows, reporting becomes delayed and fragmented. As a result, CFOs lack access to real-time, reliable financial data, which directly impacts decision-making.

Instead of having the bandwidth for proper planning, your finance functions on a day-to-day basis – opening you to various risks and vulnerabilities.

C OPERATIONAL OVERLOAD

CFOs are increasingly pulled into day-to-day operational issues such as resolving discrepancies, coordinating between teams, and managing handoffs between functions.

These inefficiencies are particularly evident during:

- Month-end close processes
- Reconciliations
- Compliance submissions

D REGULATORY COMPLEXITY

Managing finance across multiple countries adds another layer of difficulty. CFOs must ensure compliance with:

- Local accounting standards
- Tax regulations
- Reporting deadlines

The more entities involved, the greater the administrative burden, and the higher the risk of non-compliance.

THE STRATEGIC TRADE-OFF

Ultimately, these challenges force CFOs into a trade-off:

Spend time managing operations OR focus on strategy.

In many of the cases we have seen, operational demands often win. To make sure that service delivery is not interrupted, both internal and external teams focus on the day-to-day tasks while strategic initiatives such as forecasting, business partnering, and growth planning take a back seat.

III. THE D&V PHILIPPINES SOLUTION: OUR SHARED SERVICE CENTER

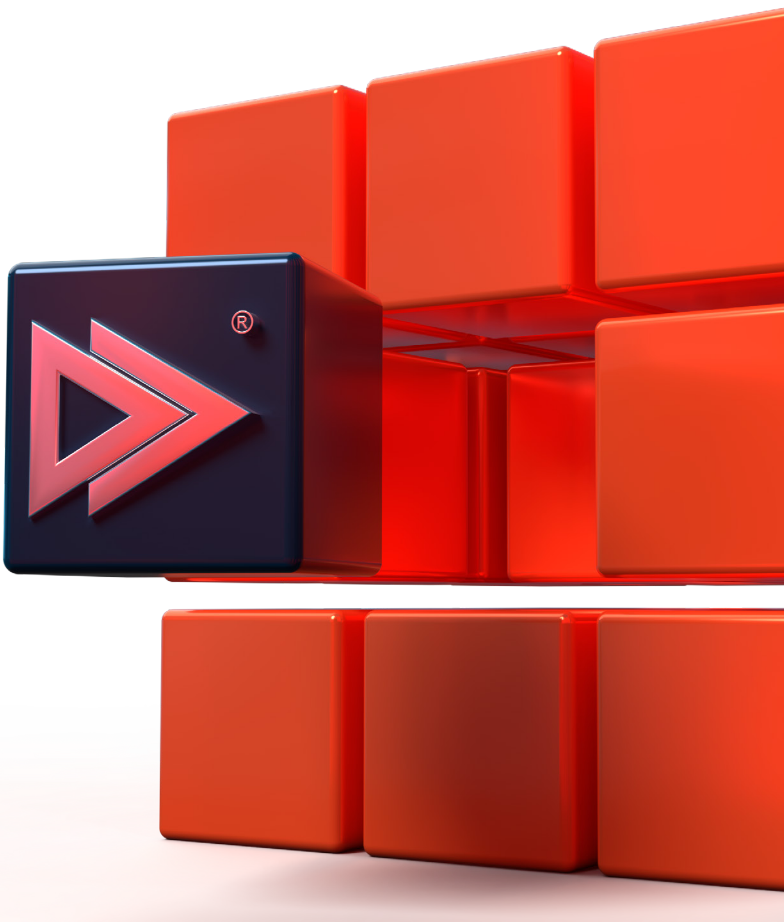
D&V Philippines addresses these challenges by offering a centralized Shared Service Center model that consolidates finance operations into a single, cohesive structure.

Unlike traditional outsourcing or staff augmentation models, D&V Philippines' Shared Service Center (SSC) goes beyond transactional support and fragmented service delivery. While conventional models often focus on isolated tasks or roles, our SSC provides end-to-end ownership of the finance and accounting function.

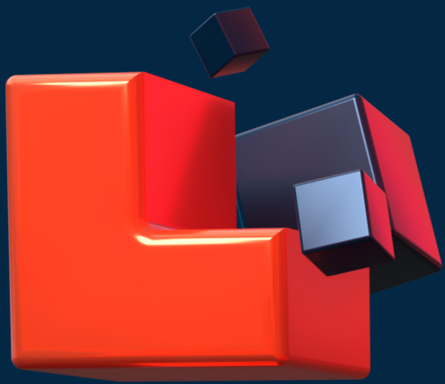
D&V Philippines operates not just as a service provider, but as a true finance partner -- functioning similarly to a Financial Controller or CFO-level support system. This means we don't just process transactions; we help standardize processes, ensure regulatory compliance, strengthen controls, and deliver accurate, insight-driven reporting that supports strategic decision-making.

Our SSC model is designed to provide full accountability across the finance function. By consolidating operations, we reduce risk, eliminate inefficiencies, and create consistency across entities. We implement uniform workflows, centralized controls (including policies, approvals, and checks), and shared technologies such as common reporting tools and dashboards. This ensures reliable data, real-time visibility, and alignment across the organization.

Additionally, the model is both adaptable and scalable -- growing alongside the client's needs while maintaining high standards of quality and control. Ultimately, this allows management teams to move away from day-to-day financial operations and focus on higher-value activities such as growth, strategy, and decision-making.



THE D&V PHILIPPINES SOLUTION: OUR SHARED SERVICE CENTER

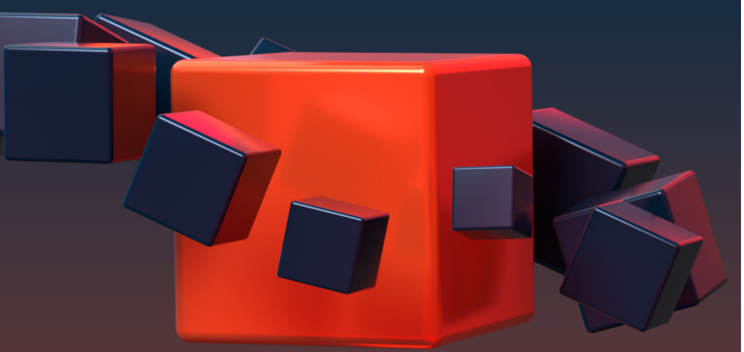


A FRAGMENTATION TO INTEGRATION

D&V Philippines replaces fragmented setups with:

- Standardized processes across all entities
- Centralized controls and governance
- Unified reporting systems and tools

This creates consistency, improves accuracy, and enables real-time visibility.



B EXECUTION TO OWNERSHIP

Unlike traditional outsourcing models that focus on task completion, D&V Philippines emphasizes ownership and accountability.

This means:

- Taking responsibility for the entire finance function, not just individual tasks
- Ensuring outputs are not only accurate but also meaningful
- Proactively identifying risks and opportunities

C OPERATIONAL BLOCKS TO STRATEGIC ENABLEMENT

By centralizing and managing day-to-day finance operations, D&V Philippines frees up your CFO to focus on higher-value activities such as:

- Strategic planning
- Financial analysis
- Business growth initiatives

In essence, D&V Philippines' Shared Service Center transforms your finance function from a cost center into a strategic enabler – bringing them to the forefront of your strategic development and management planning.

IV. WHAT WE DELIVER

- **STRONG FOUNDATION AND DATA-DRIVEN INSIGHTS (ACCOUNTING / BOOKKEEPING / MANAGEMENT ACCOUNTING)**
  - Accurate and timely transaction processing and financial reporting
  - Standardized processes and workflows across all entities
  - Centralized data capture using shared systems and tools

- **FINANCIAL CONTROLLER-LEVEL INSIGHTS AND SUPPORT**
  - Implementation of strong financial controls, policies, and approval processes
  - Oversight of the full finance function to ensure accuracy and consistency
  - Variance analysis, performance tracking, and management reporting
  - Identification of risks, inefficiencies, and areas for improvement

- **CFO-LEVEL STRATEGIC SUPPORT**
  - Acting as a strategic finance partner to leadership
  - Providing insights to support growth, planning, and decision-making
  - Financial forecasting, budgeting, and scenario analysis

Together, these layers create a fully integrated finance function that supports both operational excellence and strategic growth.

A. STRONG FOUNDATIONAL SUPPORT

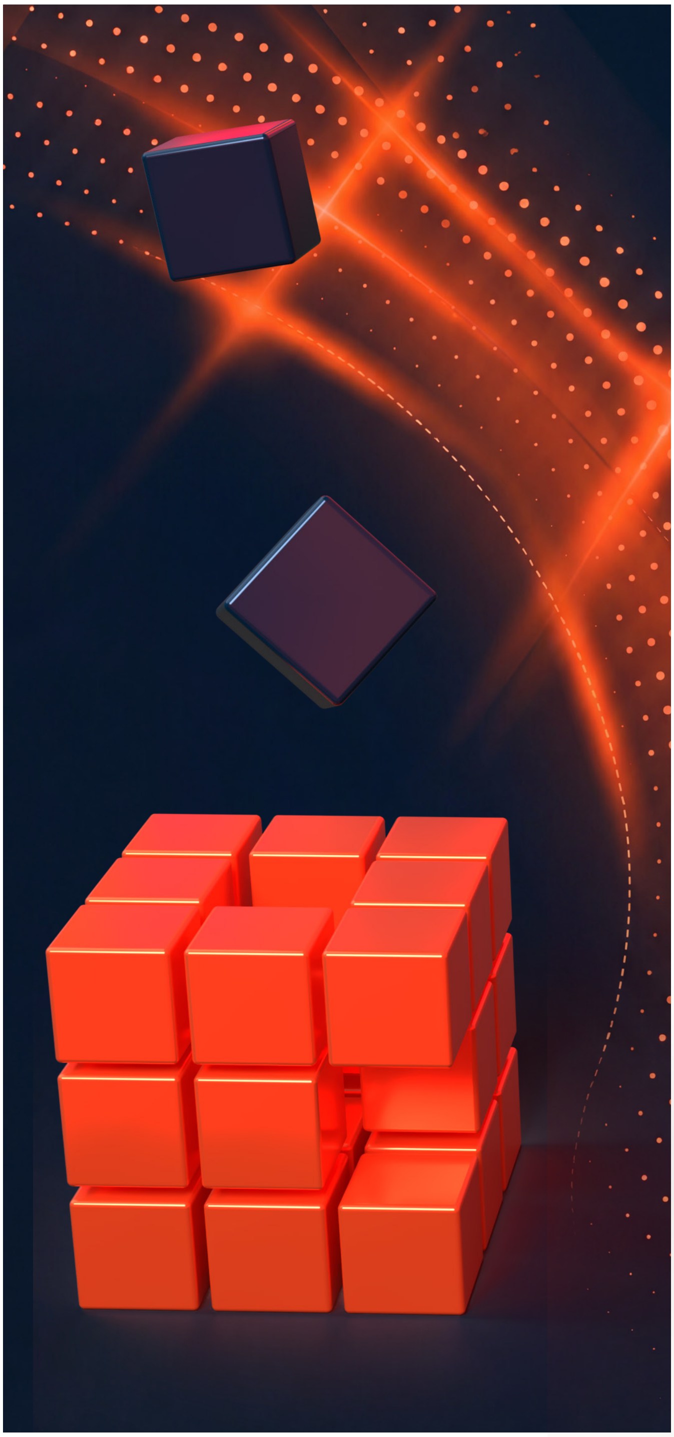
Every high-performing finance function begins with a solid foundation. At this level, D&V Philippines ensures that all transactional processes are executed with accuracy, consistency, and efficiency.

Core Services Include

- General bookkeeping
- Accounts payable and receivable processing
- Payroll processing
- Bank and balance sheet reconciliations
- Financial statement preparation
- Financial reporting
- Compliance support
- Month-end support

B. STANDARDIZATION AND EFFICIENCY

Through the SSC model, D&V Philippines standardizes workflows across entities, reducing duplication, and improving efficiency. This is particularly valuable for businesses with high transaction volumes or multiple entities.



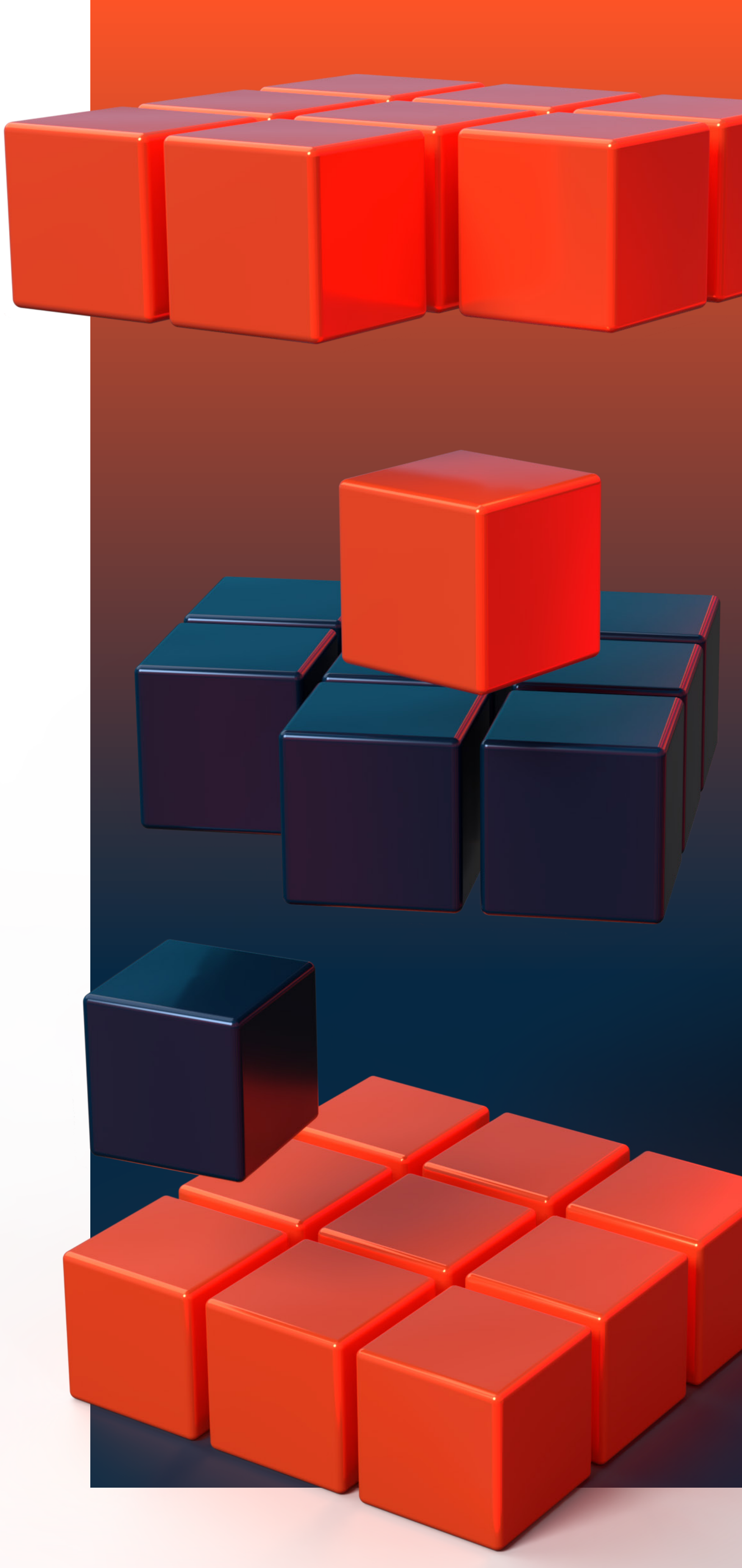
C. FINANCIAL CONTROLLER-LEVEL SUPPORT

As businesses expand and grow, the need for oversight, governance, and insight becomes necessary. This is where the role of a Financial Controller comes in.

A strong Financial Controller is not just responsible for producing numbers; they are accountable for the entire finance function.

Key responsibilities include:

- Establishing and maintaining internal controls
- Ensuring compliance with regulatory requirements
- Process improvement and development according to relevant accounting standards
- Managing the financial close process
- Reviewing and validating financial data
- Delivering accurate and timely reports



FINANCIAL CONTROLLER-LEVEL SUPPORT

I. OWNERSHIP VS. TASK EXECUTION

The key difference between a traditional accountant and a Financial Controller lies in ownership.

- A traditional accountant focuses on completing assigned tasks
- A Financial Controller takes responsibility for outcomes

This includes ensuring that:

- Processes are working as intended
- Risks are identified and mitigated
- Financial information is reliable and actionable

II. STRATEGY BUILDING

Financial Controllers play a critical role in bridging the gap between operations and strategy. They transform raw data into meaningful insights that support decision-making.

For example:

- Identifying cost drivers
- Highlighting performance trends
- Providing variance analysis

This elevates finance from a reporting function to a decision-support function.

D. STRATEGIC LEVEL CFO SUPPORT

At the highest level, D&V Philippines provides CFO-level support, enabling businesses to focus on long-term growth and value creation.

STRATEGIC LEVEL CFO SUPPORT

I. STRATEGIC FINANCE FUNCTIONS

This includes:

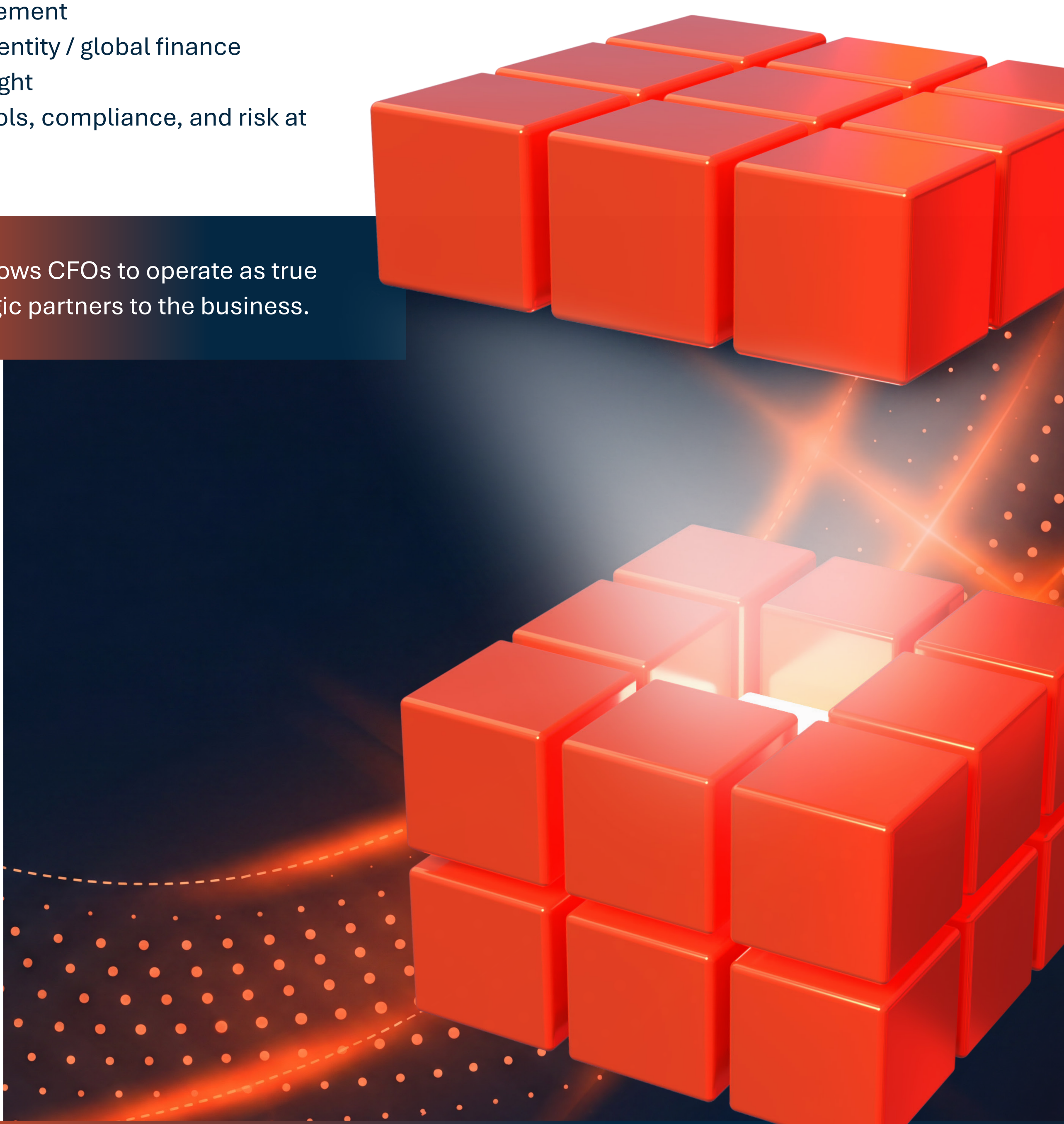
- Financial planning and analysis (FP&A)
- Budgeting and forecasting
- Cash flow management
- Operational performance management (KPIs, SLAs)
- Cost and efficiency modeling
- Process migration & transformation support
- Technology and automation enablement
- Multi-entity / global finance oversight
- Controls, compliance, and risk at scale

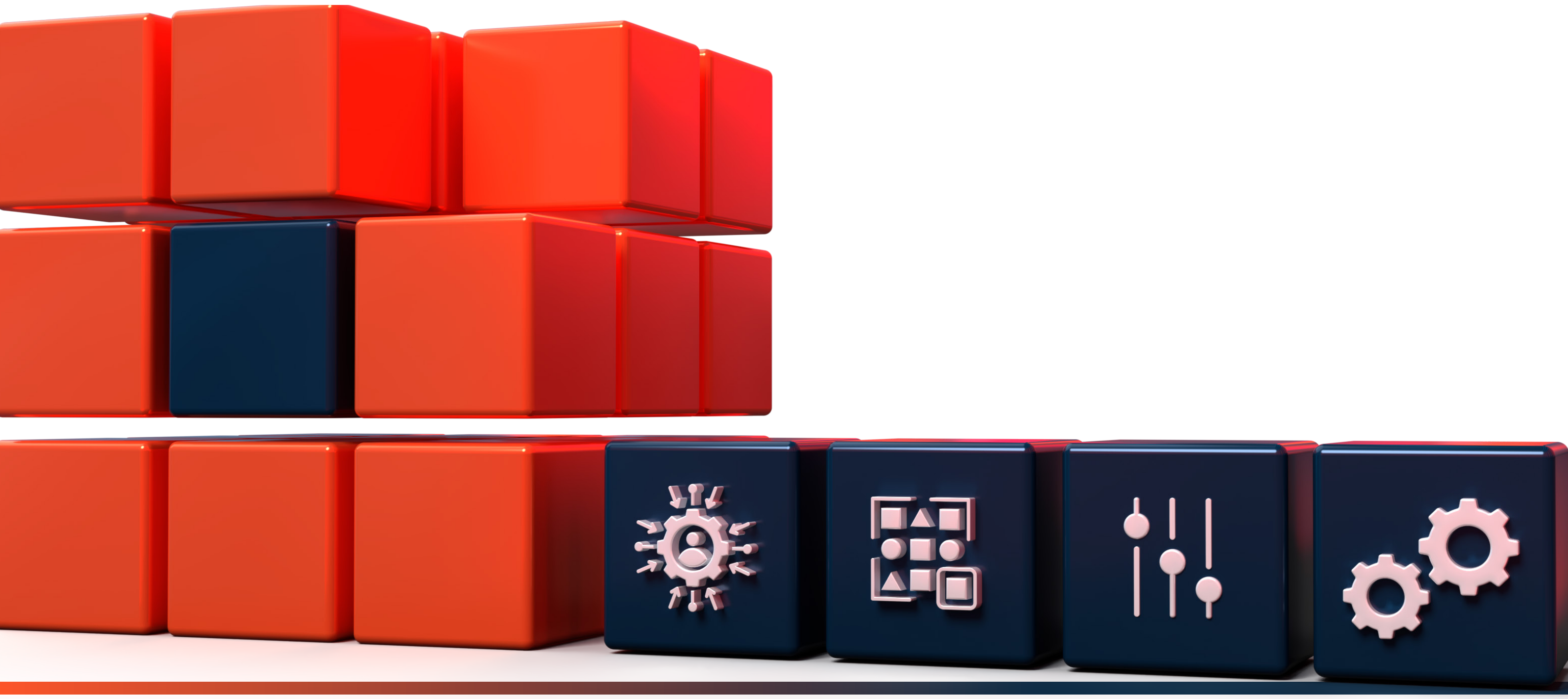
II. RIGHT-HAND CFO FUNCTIONS

Through the right-hand CFO functions, D&V Philippines help CFOs do more by:

- Providing accurate, timely data
- Delivering actionable data-driven insights
- Reducing operational workload

This allows CFOs to operate as true strategic partners to the business.





V. HOW WE WORK

D&V Philippines' SSC model is built on a structured approach focusing on collaboration, efficiency, and standardization.

A. CENTRALIZATION

Finance operations are consolidated into a single, cohesive function. This eliminates silos and ensures consistency across entities.

B. STANDARDIZATION

Uniform processes and workflows are implemented across all activities. This includes:

- Standard operating procedures
- Reporting formats
- Approval hierarchies

C. GOVERNANCE AND CONTROLS

Centralized controls are established to ensure compliance and reduce risk. This includes:

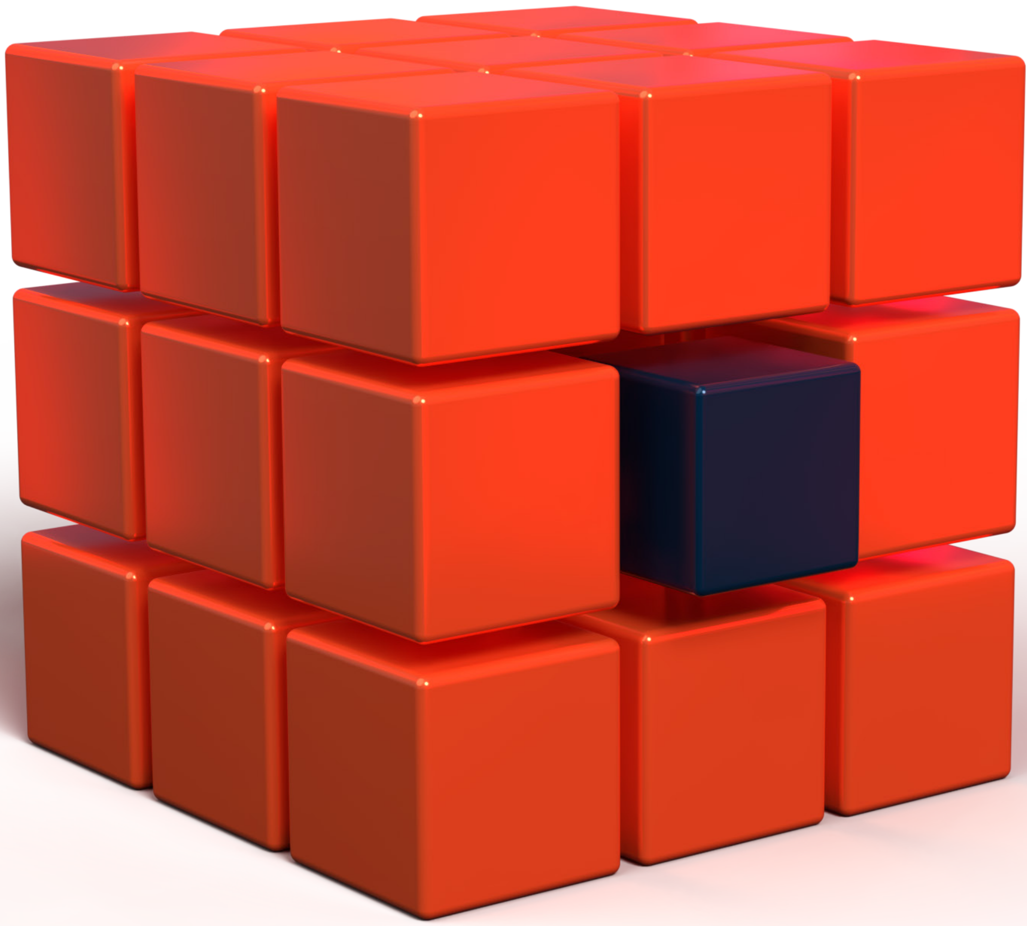
- Policy implementation
- Review mechanisms
- Audit readiness

D. TECHNOLOGY INTEGRATION

Shared systems and tools are used to enable:

- Real-time data access
- Consistent reporting
- Improved collaboration

VI. WHAT MAKES US DIFFERENT



- END-TO-END OWNERSHIP
- A FINANCE PARTNERSHIP APPROACH
- SCALABILITY AND GLOBAL EXPERTISE
- OUR PEOPLE
- FUTURE-READY TECHNOLOGY AND SYSTEMS

END-TO-END OWNERSHIP

Unlike traditional outsourcing providers, D&V Philippines takes full ownership of the finance function: from transactional processes to strategic support.

A FINANCE PARTNERSHIP APPROACH

D&V Philippines operates as a true partner, not just a service provider. This means aligning with the client's goals and contributing to their success.

SCALABILITY AND GLOBAL EXPERTISE

The SSC model is inherently scalable, allowing organizations to:

- Expand operations without increasing complexity
- Adjust resources based on demand

With experience supporting clients across multiple countries, D&V Philippines also provides services that are compliant with the complexities of:

- Multi-entity structures
- Cross-border compliance
- Diverse regulatory environments

OUR PEOPLE

D&V Philippines invests heavily in its people, ensuring they are equipped with both technical expertise and strategic thinking capabilities. This commitment to continuous learning and excellence is embedded in our culture.

FUTURE-READY TECHNOLOGY AND SYSTEMS

D&V Philippines operates on a secure, enterprise-grade technology stack. This means that we use various ERP platforms and integrated accounting software and other various financial systems and take the necessary measures to add layers of security into our processes.

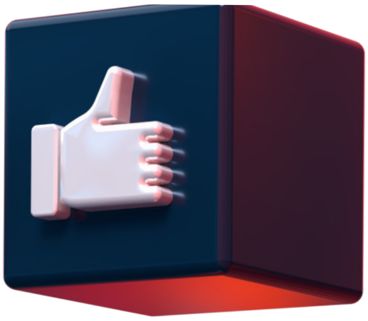
Our security systems are built in alignment with Information Security Management (ISM) frameworks that prioritize strict controls, data confidentiality, audit trails, and continuous monitoring mechanisms. Some of our integrated technology and systems include:

- Unified ERP systems for centralized data and standardized workflows
- Intelligent automation to streamline processes and reduce manual effort
- AI-driven tools for analytics, anomaly detection, and insights
- Integrated platforms enabling real-time visibility and reporting

D&V Philippines' Shared Service Center offering provides that structure, transforming fragmented finance operations into a centralized, high-performing function that delivers both operational excellence and strategic value.

In doing so, it empowers CFOs to focus on what truly matters: driving their business forward.

CFO TESTIMONIALS



“What I like about the D&V (Philippines) team the most is that they care. While I don’t expect people to work around the clock, how the D&V Philippines team care about their work and about meeting their deadlines helped us get on and stay on track.”

PAUL FELTRIN

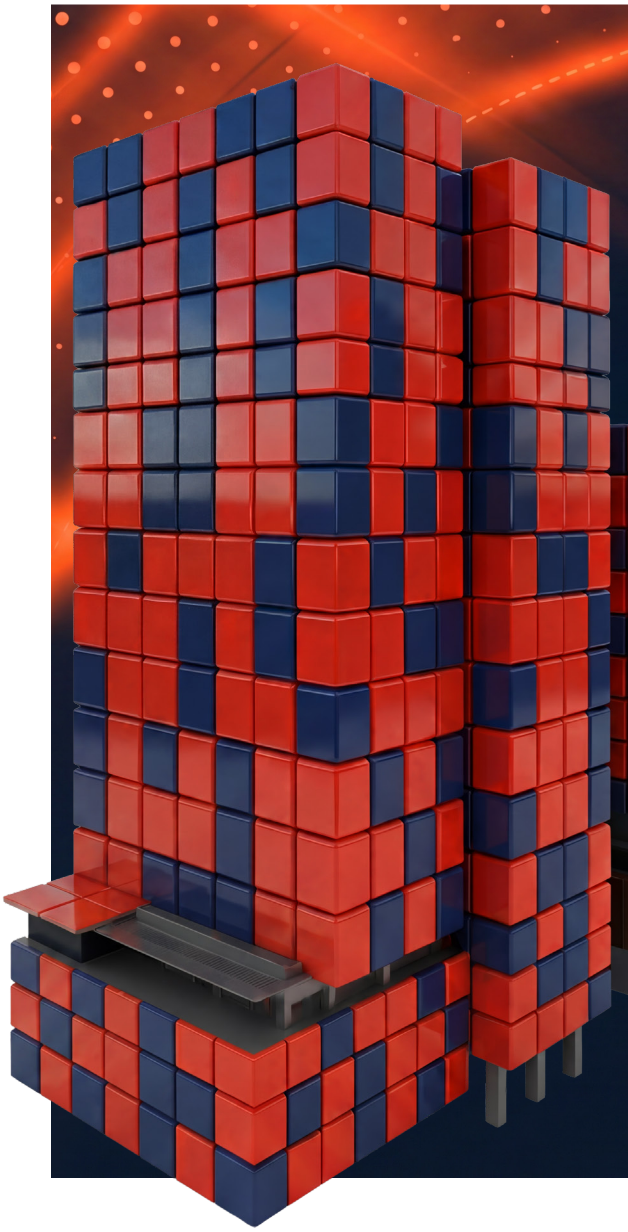
Care Park

“D&V Philippines has made it so easy for me to build out a team that I can trust that can always deliver on the tasks I am needing completed. In the past, I have had some difficulties with communication and skill gaps when trying to build outsourced teams. However, with D&V Philippines, the experience has been nothing short of super easy and very effective. I am always grateful to my D&V Philippines team!”

CADE O’NEILL

Pliancy Inc

ABOUT D&V PHILIPPINES



D&V Philippines is a business process outsourcing (BPO) company with functional expertise in finance and accounting, audit, and admin support for chief financial officers (CFOs) and professional services firms worldwide.

Guided by our ESSAP principle — Eliminate, Simplify, Standardize, Automate Philippines — we continuously improve our service delivery through the use of the latest finance and accounting technologies and AI-powered tools.

We have a talent base of more than 1,400 professionals consisting of experienced certified public accountants (CPA) and auditors with prior audit experience from the Big 4 Firms. They are geared with broad accounting expertise and reinforced with regular training to keep them at par with the latest industry standards. This gives our network of around 400 clients and partners across Australia, Asia-Pacific, Canada, Europe, the United States, and the United Kingdom the confidence of outsourcing their F&A functions to us.

Upon onboarding, we will assign a dedicated team to handle our clients — regardless of their business size. We assure our clients that our experts are always ready to take on the tasks, even during unforeseen circumstances.

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